

**Actions Arising from Overview and Scrutiny Commission Minutes
Updated 7 Oct 2019**

Key: Grey = Action Complete

Action/Information Request	Response
<p>From the 27 June 2019 meeting Item 9. Crime and Disorder Committee ACTION: Opportunities had been taken with the Lexicon to train its security staff to have Community Safety Accreditation Scheme (CSAS) accreditation training and are therefore able to carry out various functions. It was noted that there had been a high turnover of security staff and the Community Safety team would follow up whether all the new staff were receiving that training.</p>	<p>On 13 August 2019, Alison O'Meara, Head of Community Safety advised that the Community Safety Team was currently investigating with the Lexicon the numbers of Westgrove security staff who were currently Community Safety Accreditation Scheme (CSAS) trained and if plans were in place to train new staff who joined them.</p> <p>The Community Safety Team was also researching the CSAS training more fully e.g. training outcomes, commitments and powers. The outcome of this research would be reported to the Community Safety partnership (CSP) in due course.</p>
<p>From the 27 June 2019 meeting Item 9. Crime and Disorder Committee ACTION: Three examples were given to explain how the problem solving model worked and 58 cases had been closed that were causing fear and distress. Clarification would be provided as to the overall number of open cases and a comparison with other CSPs.</p>	<p>On 13 August 2019, Alison O'Meara, Head of Community Safety advised that comparison data was not currently available for 2018/19. However, for 2019/20, the number of referred and closed cases would both be captured for reporting to the next Crime and Disorder Committee in 2020.</p> <p>Comparable data with other CSPs would be investigated. However, as each Community Safety Partnership's problem-solving model varied in how/whether they monitor closed cases, this may not be possible.</p>

Action/Information Request	Response
<p>From the 19 September 2019 meeting Item 15 Corporate performance Overview Report Action: Steve Caplan, Assistant Director: Property to investigate the current situation and operability of the High Street Car Park (North end) lifts.</p>	<p>On 26 September, Richard Payne, Head of maintenance advised that: There was a leak to the roof above the lifts so they had been isolated. A repair had been carried out within the last couple of weeks which had partially fixed the issue. A secondary piece of work had been instructed which should rectify the leak and should be completed within a week which would then allow the lifts to be put back online.</p>
<p>From the 19 September 2019 meeting Item 15 Corporate performance Overview Report Action: Nikki Edwards, Executive Director: People to investigate the current contract situation relating to the provision of the KOOTH online service within the Borough.</p>	<p>On 24 October 2019, Maureen Mandirahwe, Interim Public Health Programme Manager provided an update and advised that: The KOOTH contract commenced on 1st October 2017. It offered online mental health support and counselling for young people to support improvements in emotional health and wellbeing. This was a joint arrangement between Bracknell Forest Council and East Berkshire CCG. The contract had two contract extensions followed by a Waiver issued for the period 1 October 2019 to 31st March 2019. The current Waiver period allowed East Berkshire CCG to continue discussions about future service design and delivery of the new contract. These decisions had been reached and meant that from 1 April 2020, following a procurement process, the provision will be fully funded by East Berkshire CCG.</p>
<p>From the 19 September 2019 meeting Item 15 Corporate performance Overview Report Action: Bobby Mulheir, Assistant Director, Customer Experience to provide footfall figures for the libraries within Bracknell Forest to identify if there had been additional take up of library services since the transformation.</p>	<p>Action awaiting an update</p>
<p>From the 19 September 2019 meeting Item 15 Corporate performance Overview Report Action: Rachel Morgan, Assistant Director: Education and Learning to advise if there were any apprentices with disabilities.</p>	<p>On 14 October 2019, Rachel Morgan, Assistant Director, Education and Learning advised that 2 of the people on Apprenticeships programmes declared themselves as having a disability. There were 4 people who had special educational needs (SEN) who</p>

Action/Information Request	Response
	were out of the Borough.
<p>From the 19 September 2019 meeting Item 17 Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) Thames Valley Police: Crime Data Integrity Re-Inspection 2019 Action: The Chairman of the O&S Commission will discuss outside of the meeting of the Commission, the best way to take the situation forwards and decide who to invite to a focussed, single issue meeting of the O&S Commission in order to discuss the HMICFRS Thames Valley Police Crime Data Integrity re-inspection report 2019 in greater detail.</p>	<p>Action awaiting an update</p>